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about us

We are a Cheshire based company predominantly serving businesses throughout the North West.

SystemEssentials provides both hardware and software support to companies and home users. We have a wealth of experience in all areas with enterprise-level certifications and strategic partnerships to deliver comprehensive IT solutions.

We look after our customers and always deliver on our promises, so our clients stay with us. We build long-term relationships with them that are founded on trust and a consistent high level of service and honest, pragmatic advice. Please contact us today if you need help organising and consolidating your maintenance agreements.



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desktop support & servicing

As a specialist IT services company our aim is to offload the strain and administrative burden of IT support.

Our interactive support portal acts as our virtual help desk and fault logging system ensuring you keep up to date with the process of any callouts you make in real-time.

The support package is based on allocated time per month, this allocation depends on the size and demands of your company. We also offer a roll over scheme where any unused time can be rolled over to the next month to ensure you are getting the most out of our services.

The SystemEssentials Support package is tailored to suit the needs of your business and we monitor the support we provide to ensure you are not paying for something you do not need.

With service contracts in place we can ensure the SystemEssentials Desktop support package is delivered to the very highest of standards. We have various options and packages available that can be tailored to suit your needs and provide the flexibility you require.

training courses

Standard & Tailored

We provide all levels of training for the products below:

- All Microsoft Products
- Draytek Routers
- Sage Content Management
- Visio
- Business Objects
- Saleslogix
- Lotus Notes
- Crystal Reports
- Adobe Acrobat
- Dreamweaver
- Adobe Photoshop

Please contact us for further information on our courses and availability.

desktop replacement

New For The Price Of Old...

We offer a great scheme for companies wanting to renew their desktop workstations to replace old for new with no finance agreements and guaranteed new equipment every 12 months.

For the cost of your regular maintenance agreement - and in some cases less... we can take away your old desktop pc's and monitors and replace with new ones. All you need to do is keep up your monthly maintenance agreement payments with us and every 12 months the workstations and monitors will be replaced with updated new models.

Some of the benefits include:

- All desktops and installations are identical
- All units are brand new and latest models
- New pc's
- New monitors (optional)
- Often less than your usual monthly maintenance cost

Why not have new equipment for the same price or even for less than what you are currently paying for older models with known faults! Be happy knowing you are saving money and have new equipment at the same time!

our services

We can undertake an audit of your network to help identify any improvements which could be made and troubleshoot any problem areas you may have. Our online help desk and fault logging system ensures you keep up to date with the process of any callouts. Our Microsoft Certified technicians can analyse and resolve potentially over 90% of your problems remotely, often without the need to visit your offices. This will speed up our response times and help to get you up and running quicker than it would if we were to physically visit your site.

We are able to undertake any remedial work on your systems, install new devices, incorporate software fixes,

answer any user queries or just perform general maintenance via a managed service on your systems to ensure you are running at optimised capacity.

We specialise in data and network security and can offer a number of products and services aimed at reducing or eliminating the risks. We supply firewalls, sophisticated anti-virus and intrusion detection systems, strong authentication products and encryption devices. We also have a unique service designed especially for fighting spam and virus's to avoid them hitting your network first, for more information or ring us today to find out more!

offline backup suite

Is a comprehensive data protection system that offers an easy-to-use and reliable backup solution to completely protect your business and personal data and ensure it is readily available when needed. To further ensure your data safety, backed up data can be replicated and synchronised close to real-time to a SystemEssentials Server located in another building, region or even another country. We can ensure your business continuity if struck by fires, natural disasters, terrorist attacks, wars, etc. by having data copies offsite.

Specialised backup agents for popular applications

SystemEssentials has specialised backup agents for a range of applications, namely,

Microsoft Exchange Mail-Level agent, Microsoft Exchange Server agent, Microsoft SQL Server agent, Oracle database agent, MySQL database agent and Lotus Notes / Domino agent.

Some of the benefits include:

- Offers the trust that you need in safeguarding your critical data and leaves you with peace of mind.
- Easy to use, Simple to maintain
- The client user interface is cleanly laid out such that backup and restore can be done typically within a few clicks.
- On the server side, the web-based management console provides complete user administration, comprehensive online reports and email alerts for system administrators.



network consultancy

Questions:

- Planning and implementing a network within your organisation?
- Planning future expansion?
- Not sure if what you have is entirely what you need?
- Is your existing IT support company providing the service you pay for and need?

Answers:

- Make the right investments for your future with our project management help
- We will audit your existing network and report on strengths, weaknesses and potential bottlenecks
- We can act on your behalf when contacting vendor support services and provide consultancy advice when making hardware or software purchases.
- We help ensure you invest wisely in your infrastructure to support growth and new technologies.

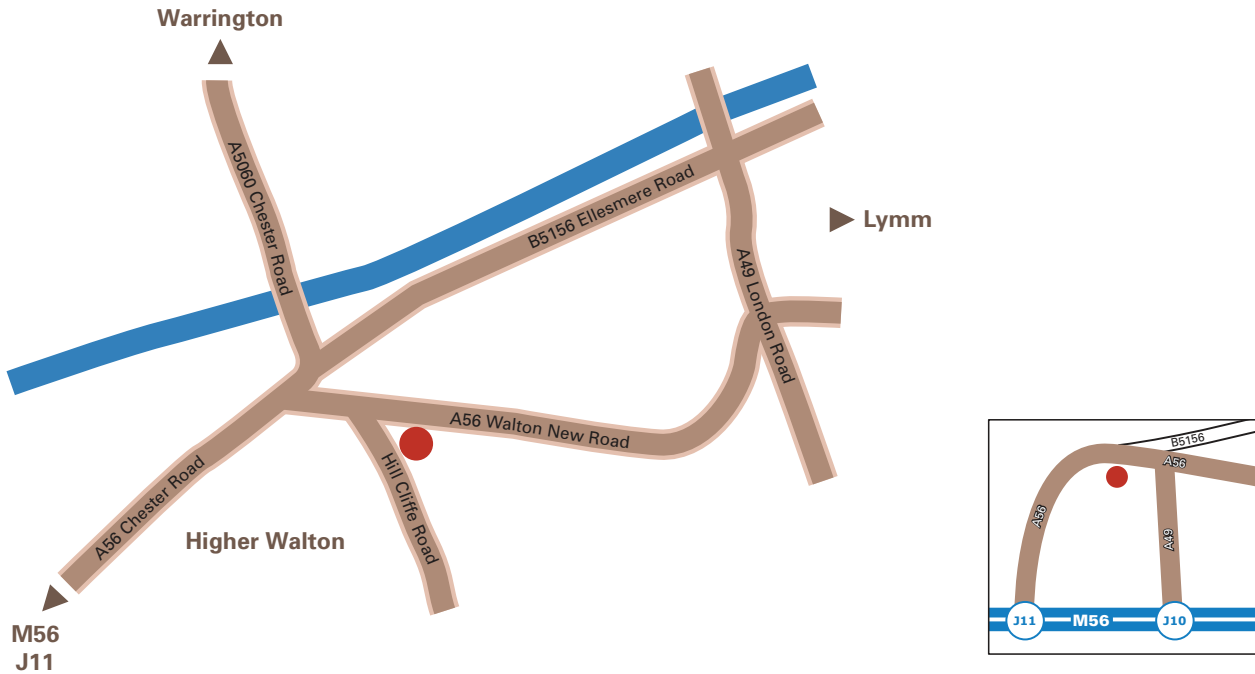
Why not put the skills of one of our consultants to good use within your company as a one off service or managed consultancy service each month – we act on behalf of yourselves to uncover your network vulnerabilities and ensure you are getting the correct support you may be currently paying for each month.

spam and virus filters

Spam & Virus Filters Get Protected...

The SystemEssentials Spam Firewall is affordable for businesses of all sizes and there are no upfront costs or annual renewal costs - the only charge being a small monthly subscription to cover your domain users. The cost can be from as little as a pound a day to protect your network from spam and viruses. This makes it the most affordable enterprise-class spam and virus protection solution available.

- Spam Filter & Virus Filter
- Anti-Spoofing & Anti-Phishing
- Anti-Spyware
- No Software Installation Required
- Denial of Service Protection
- Directory Harvest Protection
- Outbound Email Filtering
- Compliance



From M6 and M56

At Junction 20 of the M6 join the M56 Eastbound signposted Chester (Junction 9).

Continue along M56 and exit at Junction 11 taking the A56 towards Warrington passing the Lord Daresbury Hotel on your left.

Continue along the dual carriageway and at the roundabout take the 2nd exit (straight ahead) signposted A56 Warrington.

Continue for just over a mile until you cross over a bridge and then immediately go straight ahead through 2 sets of traffic lights passing the Walton Arms pub on your right.

Get into the right hand lane and take the next right into Walton New Road signposted A56 Lymm and Stockton Heath.

Take the first right into Hill Cliffe Road;
SystemEssentials offices are on the left hand side.

For further help and instructions please call 01925 217278